



tapbox

Self-service kiosk solutions

- **Safe work environment** in customer service.
- Core business process **automatization** that increases productivity and profits.

Contribution of self-service solutions



Contactless solution that provides a safe service



Automatic identification with ID or passport scanner



Visualization of all products, easier to understand than oral explanations



Convenient appointment registration without burdening the administration



Automated registration visitors fill in the information themselves



Visitor thermo-readings are a safety tool for employees



Document filling in the kiosk without burdening consultants



Card or cash payment supported



- Reduces the prevalence of COVID-19!

Other benefits!

- Improves service speed
- Reduces administrative burden
- Information available in all languages
- A fast and easy solution for payments



- Significantly reduces queues for receiving services
- Possibility to offer services during a greater range of working hours
- Reduces employee training and recruitment costs
- Information can be displayed visually
- Creates the opportunity to redirect employees to higher priority or more productive activities.

Digital services in the medical industry

DIGITAL RECEPTION

Digital services provide an opportunity for visitors to do all necessary activities themselves without burdening the administration.

Examples of self-service for health industry:

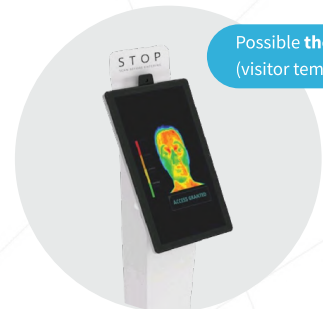
APPOINTMENT REGISTRATION

- The client arrives
- Registers at the kiosk with an ID or passport scanner
- The kiosk displays available appointment times
- The client signs up for a specific time
- Receives printed or digital approval of registration



REGISTRATION AND PAYMENT

- The client arrives and registers at the kiosk with an ID or passport scanner
- Appointment information is displayed and the client confirms it
- The client can print or send EGL test results to the doctor
- Makes payment by card, cash or insurance
- Appointment number is printed and detailed directions are shown



Possible **thermo-reading** option
(visitor temperature measurement)

INFORMATION/ADVERTISING

- An advertisement or informative material can be displayed on the screen while it is not in use
- Possible to include a directory of doctors and their availability
- Visually display information about available services
- General information



Tapbox offer for medical companies consists of:

- Setup fee (planning, development, integrations etc.) 5000 Eur
- Monthly TBX Core software licence (per terminal) 200-400 Eur
- Favorable financing conditions for the purchase of hardware

